



# 2018 Annual Survey Results ARE IN...

**Participation is up!**

**81 employees – up 85% from last year**

**71 consumers – up 37% from last year**



73% of employees are mostly to very satisfied with ALSO as an employer

92% of consumers are mostly to always satisfied with the services they receive from ALSO

## Thank you for your participation! Your feedback is valuable.



There are still areas where we can make improvements. Your feedback will inform our Quality Improvement initiatives.

For complete survey results, please read the Annual Report out June 26<sup>th</sup>.